

Communications Pack

The Swanage Medical Centre

- Text for website
- Poster for staff re referral criteria and process
- Poster for clients



Text for Website

Managing life with a health condition isn't always easy. We know that understanding and keeping track of medications, treatments, tests and appointments with healthcare professionals are important, but also that a health condition affects our emotions, how we feel about ourselves, our social life, hobbies and day to day routines at home. Feeling confident managing all of that can be a challenge.

At The Swanage Medical Centre we have a health coach, Laura, as part of our team. Clinical healthcare professionals like doctors and nurses can be really important to help us manage the medical aspects of our health, and health coaches can help us manage the emotional and practical impact in our day to day life.

Our health coach is here to support people with health conditions to feel more confident, and Laura has lots of experience talking about a whole range of subjects:

- - managing pain and fatigue
- - preparing for appointments
- - accessing information to understand conditions and treatments
- - feeling more confident getting out and about
- - building a network of support around you
- - accepting and coming to terms with having a health condition

Our health coach, Laura, is based here at The Swanage Medical Centre on Tuesday afternoons each week, and are part of our team here to support you. Lots of patients and their carers say how hard it is when healthcare professionals only have ten minutes, but health coaches have up to 45 mins for each session to listen to you and support you.

Sessions with our health coach might be for you if...

- you have a long term health condition or are a carer for someone with a health condition
- don't feel very confident about coping with your health condition
- would like the chance to talk to someone for more than 10 mins who is focussed on seeing you as a whole person.

Your GP, practice nurse or any member of the reception team can refer you to see the Health Coach, so if you are interested in this, please mention it one of the team at The Swanage Medical Centre

Self-management Health Coaching for anyone with an ongoing health condition or who is a carer

“The Medical Centre now has a specialist within the surgery who is able to give you more time and support regarding your condition”

- Coaching not counselling
- For knowledge, confidence and skills to manage health condition and impact on day to day life
- 18 years +
- Up to six 45 mins appointments
- Located here at The Swanage Medical Centre
- Tuesday afternoons
- Book via SystemOne

Health Coach: Laura Lohk

[laura.lohk@hlepandcare.org.uk 07580327078]

Service Link: Anya de Iongh

[anya.deiongh@helpandcare.org.uk 07971 338378]

*Swanage Medical Centre now has a **specialist health coach** within the surgery to support you to feel **more confident** about managing **your health** and the impact it has on **your day to day life**.*

This free confidential service is for anyone over the age of 18 who has a health condition or is a carer. The health coach has up to six sessions of 45 minutes with you. These sessions are here at Swanage Medical Centre.

To ask for a referral, please contact any member of staff at The Swanage Medical Centre.

