

## Swanage Medical Practice Patient Participation Group

Unconfirmed Minutes of Virtual Meeting held on 16 March 2021 at 6:30pm

### Present

Margaret Broadhurst, Chair (MB)

Karen Wright, Treasurer (KW)

Nicky Fitchett (NF)

Wendy Hammersley (WH)

Ruth Jordan (RJ)

Jan Owens (JO)

Dr Kiran Qureshi, GP (KQ)

Gill Foott, PPG Support Officer, NHS Dorset Clinical Commissioning Group (GF)

Simon Thompson, Social Prescribing Link Worker

		Action
1.	<b>Welcome and introductions</b> Margaret welcomed everyone to the meeting, including Simon Thompson and Gill Foott.	
2.	<b>Apologies</b> Apologies were received from: Gill Calvin-Thomas (GC-T), Sally Fazekas (SF), Tim Mersey (TM), Sandra Rhead (SR) and Natasha Ritchie, Practice Manager (NR).	
3.	<b>Social Prescribing in Purbeck - update from Simon Thompson, Link Worker</b> Margaret introduced Simon who drew everyone's attention to the flyer about the Dorset Self-Management Service, which he had circulated to PPG members ahead of the meeting ( <b>copy attached</b> ). The Purbeck Social Prescribing Team includes three Health and Wellbeing Coaches and one Social Prescribing Link Worker - Simon, who works for Purbeck Primary Care Network (PCN) for one day / week. The Service supports patients with non-clinical needs, which are adversely impacting on their wellbeing. Most of this support is currently being given over the phone or via email - the Team hope to be able to start face-to-face consultations again from 12 April.  Referrals can be made via the Purbeck Social Prescribing template on SystemOne or via the dedicated phone line: 0303 3030 153. Patients can also self-refer by using the self-referral template: <a href="https://www.helpandcare.org.uk/services/self-management/">https://www.helpandcare.org.uk/services/self-management/</a> .  Simon described some recent examples of cases the Team had been dealing with, including: helping people find more suitable accommodation; helping carers of people with dementia access the support they need; and helping people on low income to access the benefits they need. The Team work closely with Citizens Advice and other voluntary organisations.  Simon also took the opportunity to let us know that the Wessex Museums Trusts will be organising a number of historic walks, including one in Purbeck with a Thomas Hardy theme - Thomas Hardy suffered from depression and recognised the benefits he derived from walking.  Margaret thanked Simon very much for giving his update.	

<p>4.</p>	<p><b>Swanage Wellbeing Group - update from Nicky Fitchett</b></p> <p>Nicky updated everyone on the Wellbeing Swanage project.</p> <p>A part-time coordinator had been appointed - Laura Beattie, who set up the Swanage Community Coronavirus Response, will now also be supporting Wellbeing Swanage.</p> <p>The Steering Group was currently developing a leaflet about the project. Three priorities had been identified:</p> <ul style="list-style-type: none"> <li>• <b>Curious</b> - being open to what's happening in Swanage</li> </ul> <p>A database of local services is now being produced in collaboration with Swanage Rotary and the Swanage Area Forum - the Wellbeing Group has developed its own system, as it had not been possible to utilise the Frome template purchased by the Purbeck PCN.</p> <ul style="list-style-type: none"> <li>• <b>Connections</b></li> </ul> <p>A network of Community Connectors will be established in the Summer. Earlier that week, members of the Wellbeing Group had received training from one of the Frome Programme organisers on how to engage local people in becoming Community Connectors. The aim is to support people to support others.</p> <ul style="list-style-type: none"> <li>• <b>Community hubs in Swanage</b></li> </ul> <p>Herston Village Hall is already being used as a Community Hub. It is hoped it will also be possible to lease space at the Chapel Lane site to provide a community café and space for a range of voluntary groups - a meeting with Dorset Council was scheduled for 17 March,</p> <p>Discussions had also taken place with colleagues at NHS Dorset CCG and Dorset HealthCare about linking in with NHS services. Discussions had taken place with Mental Health Integrated Community Care Managers about working together to support local people who may be experiencing mental health problems - and it was also hoped that the Community Connectors would be able to link in with the Purbeck Social Prescribing Team.</p> <p>Simon Thompson suggested also linking with the Pioneer at the Co-op, who is supporting the development of Mental Health Awareness - he agreed to send Nicky their contact details.</p>	<p>ST</p>
<p>5.</p>	<p><b>COVID-19 Pandemic</b></p> <p><b>5.1 Current situation in Swanage and local response</b></p> <p>Margaret drew everyone's attention to the latest updates from Dr Clark, Senior Partner (copies available on the Practice's Facebook page and in the Swanage Area Forum February and March 2021 newsletters).</p> <p>COVID-19 infection rates in Dorset were now much lower than they had been in January and, in the 7 day period to 11 March, &lt;3 people had tested positive for COVID-19 in Swanage. As at 8:00am on 16 March, there were 21 COVID-positive patients in NHS beds in Dorset; 12 people had died from COVID-19 in Dorset hospitals in the previous 14 days.</p> <p>The telephone triage model continues to be in operation at the Practice and the Practice continues to encourage patients to use eConsult.</p>	

	<p><b>5.2 COVID-19 Vaccination Programme</b></p> <p>Margaret drew everyone’s attention to Dr Qureshi’s written update (sent to PPG members ahead of the meeting). Purbeck PCN was now vaccinating people aged 55-59 and would then be inviting those aged 50-54 to attend for their vaccinations.</p> <p>Some PPG members reported that they were experiencing difficulties changing appointments for their second COVID jabs - or knew friends and neighbours for whom this was also an issue. The advice that people should receive the same type of vaccine for both jabs was reiterated, as well as the importance of having both jabs at the same venue - and that appointments should only be changed if absolutely necessary. Margaret agreed to contact Natasha about this issue. Gill Foott recommended that advice about how to reschedule appointments, where this is absolutely necessary, should also be included on the Practice and PCN Facebook pages.</p>	<b>MB</b>
6.	<p><b>Update from Gill Foott, PPG Support Officer, NHS Dorset CCG</b></p> <p>Gill reported that the Vaccination Programme was going really well and that feedback had been very positive. As at 11 March, 326,069 people had received their first dose of the vaccine in Dorset.</p> <p>The Communications Team at the CCG is continuing to work with voluntary and community groups to disseminate messages about the Vaccination Programme and has produced information in different languages as well as an easy read leaflet and a video in British Sign Language.</p>	
7.	<p><b>Minutes of meeting held on 19 January 2021</b></p> <p>The Minutes of the meeting held on 19 January 2021 were approved.</p>	
8.	<p><b>Matters arising not covered elsewhere on Agenda</b></p> <p><b>7.1 Proposed “Health Hub” and Health Awareness Event</b></p> <p>These proposed initiatives are still on hold.</p> <p><b>7.2 Swanage Paramedic Car</b></p> <p>Gill confirmed that a consultation with the local community would be taking place in the near future - an open letter would be sent out jointly from NHS Dorset CCG and the South West Ambulance Service Trust to stakeholders and the local community. No decision about the future of the service would be made until after this consultation and the service will continue in the meantime.</p>	
8.	<p><b>Treasurer’s Report</b></p> <p>Karen reported that there was £522.85 in the PPG’s Bank Account and £67.83 in petty cash - giving a total of £590.68.</p>	
9.	<p><b>Surgery Report</b></p> <p>Margaret drew everyone’s attention to the written update Dr Qureshi had provided ahead of the meeting.</p> <p>The Practice will now be moving to providing a Nurse and Paramedic Led Sit and Wait service - the aims being to allow emergencies to be dealt with in a timely manner and to also enable the doctors to offer more appointments for complex and routine needs.</p>	

	<p>The new Nurse Practitioner had already started and the new GP, Dr McIntosh, would be starting on 22 March. The Practice is also hoping to recruit another experienced doctor - it was noted that Dr Clark and Dr Watson will be leaving in the Summer.</p> <p>Dr Qureshi also reported that the provision of free hot meals by Swanage School during Lockdown had been much appreciated by eligible patients - it had truly made all the difference for some of them. However, it was noted that, now the schools have re-opened, this service has been discontinued. Nicky explained that this scheme had originally been set up in the first Lockdown with the support of a donation from Dorset Freemasons and a grant from the Dorset Community Foundation and had resumed again in January 2021 when schools closed again. Further information can be found at: <a href="https://www.theswanageschool.co.uk/cooking-for-the-community">https://www.theswanageschool.co.uk/cooking-for-the-community</a>. Nicky and Jan agreed to raise the possibility of continuing this service in some way with the Wellbeing Swanage Group.</p>	NF/JO				
10.	<p><b>Feedback from meetings and events attended by PPG members</b></p> <p><b>10.1 The PIER Partnership, Bournemouth University (BU)</b></p> <p>Karen reported that she is still a member of the PIER Partnership (Public Involvement in Education and Research) at BU - a diverse group of &gt;100 people with personal experience of using health and social care services, whose knowledge and experience is used to enhance the education and subsequent practice of the future health and social care workforce. They are involved at various points of each student's journey, including helping with recruitment, taking part in teaching and learning activities, getting involved with the assessment of students' work and contributing to research.</p> <p>Usually, they are invited to attend BU in person to help with tutorials, simulations, role play activities, etc, relaying their experiences, both good and bad, but, during the Pandemic, this support is all being provided remotely - by Zoom and pre-recorded audio/video. Further information about the PIER Partnership can be found at: <a href="https://www.bournemouth.ac.uk/about/our-faculties/faculty-health-social-sciences/public-involvement-education-research">https://www.bournemouth.ac.uk/about/our-faculties/faculty-health-social-sciences/public-involvement-education-research</a></p>					
11.	<p><b>Speakers at future meetings</b></p> <p>It was noted that Swanage Walking for Health were hoping to restart walks and activities from 12 April. It was therefore agreed that Margaret should invite John Kirwin to attend the next meeting (he had originally been planning to join us in March 2020, but this had been deferred because of the Pandemic).</p>	MB				
12.	<p><b>Any other urgent business</b></p> <p>Margaret explained that she was due to have complex eye surgery on 22 April and, as a result, might not be able to chair the next PPG meeting. She asked if anyone would be willing to chair this meeting, if she was not able to do so. [Following the meeting, Jan Owens volunteered to chair the meeting, if this proves necessary.]</p>					
13.	<p><b>Dates of future meetings:</b></p> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">18 May 2021</td> <td style="width: 50%;">21 September 2021</td> </tr> <tr> <td>20 July 2021</td> <td>16 November 2021</td> </tr> </table>	18 May 2021	21 September 2021	20 July 2021	16 November 2021	
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Margaret Broadhurst, Chair